

## Volunteer Role Description

### Music Performance Support Volunteer

#### Purpose of Role

To supervise and support the performance of music for patients, visitors and staff at York Hospital

#### Main Tasks

- To liaise with Jess Sharp (ADPC - Art and Design Project Coordinator) to organise convenient times for volunteer musicians to come into York Hospital to provide music for patients, visitors and staff
- To meet the musicians at the hospital's main reception and explain infection prevention, health and safety and fire precautions
- To brief the musicians on what to expect according to the location they are performing in
- To escort musicians to the area – corridor/ward/waiting area – chosen for their performance
- To obtain photographic consent and take photos of musicians where appropriate.
- To thank volunteer musicians and escort them to the exit.
- To complete a feedback/evaluation form and return it to the Arts Team.

#### **If the performance is on a ward:**

- Contact the ward on the morning of the performance to determine exactly where to take the musicians
- Introduce musicians to ward staff and establish the situation on the ward on arrival e.g. any bays that should not be visited, any particular patients to be aware of
- Introduce musicians to each ward bay, establishing if the patients are comfortable with a musical visit
- Assess the environment during the performance, checking for irritable patients, staff trying to have important conversations, visitors wanting quiet time with loved ones, checking noise levels, and the appropriateness of songs.
- Interact with patients (where appropriate) to obtain feedback and enhance their experience

#### **If the performance is in a corridor or waiting area:**

- Help musicians to set up in a tidy manner without obstructing walkways and keeping aware of the space needed for beds and trolleys to pass
- Assess the environment during the performance, checking noise levels, the appropriateness of songs, (be careful not to play loudly near the PALS office or the Bereavement Suite, and that any bucket collections are conducted politely and respectfully)



## **Skills and Personal Qualities Required**

The role would suit someone with:

- A standard DBS check certificate
- A good knowledge of York Hospital, including what is and what is not appropriate in different areas
- Reliability
- Confidence and empathy (when talking to ward staff, patients and visitors)
- A conscientious approach, especially in following hospital procedures, in particular regarding patient confidentiality, hygiene and infection control
- Open communication channels (with the musicians and also with the ADPC)
- A sense of fun, who enjoys doing something light-hearted and creative with others
- The desire to generate a sense of well-being amongst the patients
- A FOYH lanyard, plus a hospital ID badge

## **Availability Required**

Irregular / as and when required.

Total commitment for each performance, including liaison with ADPC, briefing and pre-visit, about 2 hours

Volunteers are asked for a commitment of at least 6 months

## **FOYH Contact**

Andy White - Administrator and Volunteer Coordinator

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## **York Teaching Hospital NHS Trust Arts Team Contact**

Jess Sharp – Art and Design Project Coordinator

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